

# MICROSOFT 365 FASTTRACK END USERS

**Purchased Microsoft 365 or the word licenses and want to onboard in an efficient and best-practice manner? Do you want experienced and certified consultants managing this process and helping you on the journey at zero cost? Get in touch and work with Insentra to FastTrack your journey to the cloud.**

## WHAT IS FASTTRACK?

FastTrack is a Microsoft benefit available to you at no charge. The program, delivered by Microsoft certified Insentra consultants, is designed to assist you in the adoption of Microsoft 365, adoption of Microsoft 365 workloads..

We start with the creation of a road map customised to your business which includes both the technical implementation approach and user adoption strategies to help overcome the hurdles with your transition to the cloud. Once onboarded, you receive personalised remote guidance from our FastTrack consultants and access to online resources, tools and best practices assist with deployment, user adoption and change management.

Leveraging FastTrack services provides you:

1. Access to a FastTrack expert for questions and queries
2. Faster onboarding and adoption of your entitled Microsoft 365 workloads
3. Education on new features and functions

## WHY CHOOSE US AS YOUR FASTTRACK PARTNER?



Insentra is one of six foundational Microsoft FastTrack Ready partners globally. As a Gold certified Microsoft partner, Insentra have been delivering FastTrack services globally on behalf of Microsoft to more than 600 clients for over six years. Organisations with over 150 licensed seats are eligible for FastTrack services (excluding NFP licenses).

With extensive experience in helping customers adopt thousands of workloads, Insentra's FastTrack consultants are among the most experienced in Microsoft's global ecosystem.

## WHAT WILL THIS COST ME?

FastTrack is a Microsoft benefit provided to you at no charge. FastTrack services with Insentra are included by default in your Microsoft 365 subscription (subject to Microsoft entitlement rules). Our FastTrack consultants will work with your team and guide you through to workload adoption.

## WHAT DO WE NEED TO PROVIDE INSENTRA WITH?

- FastTrack is a guidance service (migration benefit excluded) so we require technical staff members to perform the hands on, technical work with our assistance
- Business stakeholders are required to assist with the change management and steering of the wider Microsoft 365 project.

# YOUR JOURNEY TO THE CLOUD

## 1. INITIATE



- Your dedicated FastTrack consultant will schedule a call to understand your organisation and the outcomes you are seeking.
- We discuss procedures for driving service usage and give you relevant examples on how you can maximise business value from your licensing.

Collaboration is key and we work with your internal team to understand and assess your businesses requirements.

## 2. ASSESS & REMEDIATE



Issues and obstacles are all part of the local environment assessment process. Our crew of FastTrack consultants leverage their experience with hundreds of organisations to help guide you through identification, analysis and remediation of these issues. Checkpoints and a progress plan can be arranged and monitored to ensure everything you need is ready for the service migration.

## 3. ENABLE



With all remediation tasks reviewed and resolved, it is now time to enable the workloads.

- **Stage 1** - configuration of the core infrastructure for service consumption
- **Stage 2** - provision of online services
- **Stage 3** - conduct activities to drive usage

We will also work with you to:

- Activate your tenant
- Add your domain
- Transition pilot users
- Validate network connectivity

## 4. MIGRATE



Over 500 entitlements? You can elect for FastTrack's Data Migration Services to migrate your on-premises email and file share content to Microsoft 365. Alternatively, our crew are happy to work with your chosen IT partner to ensure you get the assistance you need.

## 5. ADOPTION



Adoption completed and don't know what's next? Want to move onto your next workload and don't know where to start? Stay on the Insentra train to continue your FastTrack journey.

